

Mercedes-Benz Trucks. Perfect solutions for the Oil & Gas industry.



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# Transport solutions for the Oil & Gas industry.

Transportation requirements in the Oil & Gas industry can be unique and complex with highest safety standards and the need for specialized equipment. Operational conditions are difficult; the demands for performance and reliability are uncompromising.

As a pioneer in the region, Mercedes-Benz understands the requirements of your business and offers suitable transport solutions to fully support your business: To transport pipes, chemicals, drilling equipment, staff, fuel, water, and other materials to and from explorations and drilling sites, many of them in most difficult terrains and most remote locations.

Mercedes-Benz Trucks has become the leader in the region with a portfolio of trucks designed to endure such conditions with their sturdy, proven components.

Each of our vehicles is developed, built and tested with daily use in mind. Only a truck which can fulfil the demands of practical operation can meet our expectations – and yours, too.

Mercedes-Benz. Trucks you can trust.

#### Benefits:

- More than 50 years experience in the region
- Key account management dedication
- Tailor-made and reliable transport solutions
- Mercedes-Benz' proven safety standards
- Engine and drive train technology engineered for the region and application
- Local Service & Parts supply throughout the wide Mercedes-Benz network
- Technical and driver training

# Mercedes-Benz Trucks and Special vehicles.

Trucks and people you can trust. The partnership that builds your profit.

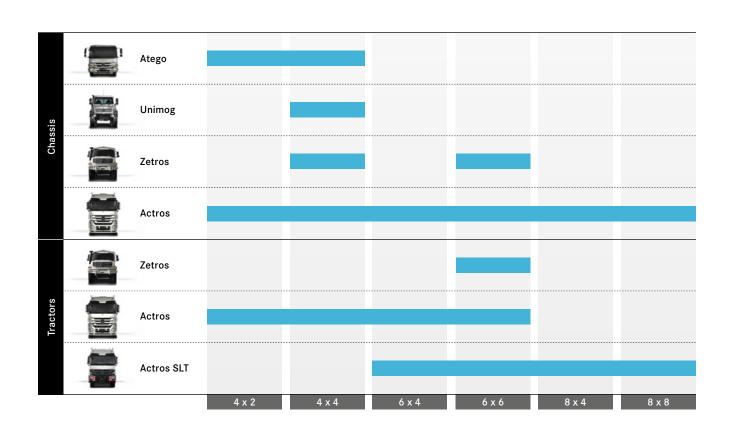
In tough operating conditions, we have to be more productive – demanding more from our products, more from our services, and more from ourselves. In the oilfield sector it's all the more crucial. Wide range of Mercedes-Benz products and services, combined with our comprehensive and widespread network, result in customer dedication which brings more profitability and better performance for our customers.

The full range of Mercedes-Benz Trucks and Special vehicles is designed and built with an uncompromising commitment to excellence. Robustness, efficiency and power are the motivating force behind our range, designed to offer the

best off-road capabilities, supreme reliability and top performance, whilst reducing costs of ownership and operation.

With a tried and tested family of Mercedes-Benz vehicles there's a perfect solution for every requirement in oilfield operation: from material and people transportation, site exploration and drilling to transport of crude oil. Supported by a comprehensive Sales and Customer Service & Parts network, we understand what's important to your operation and give our best to achieve more profitability for our customers. Every day and in every way.

Together we form the partnership that builds your profit.



# Model Range.



#### In a class of its own: The Atego

Compact dimensions, sturdy on-road and off-road versions, a small turning circle and wide range of equipment – when it comes to functionality and reliability in the construction and Oil & Gas industry, the Atego is the first choice. With GVWs ranging from 7.5 to 16 t and its powerful engines, manoeuvrability and compact design, the Atego performs extraordinary convincingly. In addition, its versatility leaves practically nothing to be desired.



#### Working where others don't even arrive: The Unimog

The Unimog is a lot more than an outstandingly mobile off-road vehicle. It is a vehicle and tool in one, that always gets through and can cope with virtually any challenge in oilfield operation. Because of its uncompromising off-road mobility, the Unimog 4x4 with single tyres and bonnet-type Day or Crew cab is able to transport equipment, materials and crews way off the beaten track to very remote work locations. Once it has arrived, it can set to as a reliable, first-class work machine.



#### For every road and every load: The Zetros

The Zetros is an impressive truck in the tradition of the highly versatile Mercedes-Benz bonnet-type trucks. This robust, cost-effective and always reliable off-road vehicle is providing the modern solution for the most extreme terrain and tasks. Thanks to the cabbehind-engine concept, the engine and auxiliary units are easily accessible just by opening the hood of the Zetros. That makes it easy and simple to do maintenance work or repairs, while passengers and material can remain in the cab.



#### Setting standards: The Actros

The challenges posed by work in heavy-duty off-road operation can only be tackled with extreme robustness and power – qualities which the Actros displays abundantly with every new day. Whether frame, axles or suspension – the Actros in weight variants ranging from 18 – 48 t GVW and 2–, 3– and 4–axle configurations sets standards with its uncompromisingly sturdy, durable design and build. Furthermore, the Actros is hard to beat when it comes to its load-bearing ability, as well as reliability and economic efficiency.



#### The unique truck that knows no limits: The Actros SLT

Special transports call for special vehicles. Special operating conditions, as well. That's why the Actros SLT has a particularly robust and heavy-load bearing construction. Thanks to its many special features, it can be optimally set up to carry out each and every heavy haulage job up to 250 t GCW. You only have to look once at the Actros SLT to get a sense of its pure power and might, which allow you to reliably and economically transport loads over and above the ordinary weight and size.

# Exceptional reliability. Outstanding technology. Comfortable operation.



The broad range of Mercedes-Benz Atego models for use in the Oil & Gas industry is designed to cater to a wide variety of customer needs, comprising trucks with a GVW up to 16 t. The choice of models and engine variants is ideal for the special requirements of the industry, reflecting the variety of tasks to be tackled. The Atego is available as a chassis for various types of bodies, i.e. water and fuel tanker, mobile workshop or people transport. Its four- and six-cylinder in-line engines are available in a broad output spectrum up to 279 hp. Together with the standard 4x2 versions, the all-wheel-drive 4x4 variants with greater ground clearance provide better traction and performance on rough terrain.

The frame of the Atego combines robustness with good body-mounting ability. Thanks to the frame's 50 mm hole matrix, bodies and other additional and peripheral units can be mounted rapidly and cost-effectively. Standard equipment for the steel-sprung Atego includes single and multi-leaf parabolic springs as well as maintenance-free bearings: this saves on maintenance costs and ensures superlative ride comfort even on unsurfaced roads or gravel tracks. High-load stabilisers can be installed on vehicles with high attachments and a high centre of gravity in order to reduce front-axle spring compression, thus increasing ride comfort and handling safety.

Market sector:	Construction, oilfield, transportation			
Usage:	On-road and off-road			
Weight range (GVW):	7.5-16 t			
Cabs:	Standard, large, or crew cab			
Chassis:	Rigid 4x2 and 4x4			
Engines:	Mercedes-Benz, 122-279 hp			
Transmissions:	6- and 9-speed, manual or automated; 5-speed automatic			
Tyres:	Single or twin tyres, depending on application and GVW			



## Equipment highlights



The cab. Manoeuvrability is the great strength of the Atego, therefore it is equipped with a cab whose compact external dimensions are tailored to its typical operational profile. The S-cab is also available with an extended rear wall, providing an extra 180 mm of additional stowage space behind the seats. A Crew cab for up to five persons is also available on request.



Ground clearance. The capabilities of the all-wheel drive Atego with single tyres are second to none, with robustness, versatility and the high ground clearance that enables you to handle any terrain. Various dimension of single tyres, such as 365/85 R20 are ideally suitable for the off-road driving with up to GVW of 16 t. Whether for crew or material transport or with mobile workshop body, the Atego provides plenty of payload and a cost-efficient transport solution for all medium duty off-road applications.



Chassis frame. The frame components are made of E 380TM and E 500TM high-strength steel. They are cold-formed for enhanced strength. The frame side rails feature a continuous hole spacing of 50 mm. Bodies and additional equipment can therefore be attached and repositioned quickly, easily and, above all, at low cost.

# Typical tyre options

	Front axle	Rear axle
275/80 R22.5	Н	IHI
10.00 R20	Н	H/IHI
365/85 R20	Н	Н
12.00 R20	Н	Н

H: single tyres IHI: twin tyres

- Tyre pressure control system available
- Cost efficient option for medium duty off-road applications.
- Broad range of vehicles with GVW up to 16 t
- Reliable 4- and 6-cylinder engines, up to 279 hp
- Choice of 6- and 9-speed transmissions
- Superior ride comfort, enhanced body-mounting ability and more efficient handling
- Robust, sturdy 4x2 and 4x4 versions
- Wide range of off-road tyres
- S-cab or S-cab with extended rear panel for a workplace tailored to the given operational needs
- Crew cab optionally available
- Ideal for mobile workshops and people/material transport



Mercedes-Benz Unimog

# Where there is the Unimog, there is the way.

The Unimog is more than just a vehicle. A unique truck, able to operate reliably even in the most remote areas – that is what the outstandingly mobile off-road Unimog guarantees. With undisputable confidence and safety, the Unimog delivers crews, material and heavy equipment to any remote and out-of-the-way work location.

The unique off-road agility of the Unimog has its origins in its innovative chassis design: All-wheel drive, single tyres, the central tyre inflation system and differential locks provide maximum traction when driving off-road. And even in extremely steep situations, its low centre of gravity guarantees the vehicle's stability.

When driving over rough terrain, the Unimog benefits from its high ground clearance of up to 50 cm, thanks to the portal axles and the fact that all the equipment is installed above the lower edge of the frame. Furthermore, the torsional flexibility of its frame with its three-point bearings for the cab, engine and transmission as well as the axle suspension with torque tube technology, transverse link and coil springs allow axle articulation of up to 30°.

Through its combination of firmly installed or changing work implements and mounted bodies, a system has been created which provides exceptional diversity, versatility and productivity. This ensures precisely customized solutions for all customer requirements.

Market sector:	Construction, oilfield, energy, disaster relief
Usage:	On-road and off-road
Weight range (GVW):	7.5-16 t
Cabs:	Bonnet-type day or crew cab
Chassis:	Rigid 4x4
Engines:	Mercedes-Benz, 177 and 218 hp
Transmissions:	Manual and automated
Tyres:	Single tyres



## Equipment highlights



**Vehicle hydraulics and electric interfaces.** Implements such as self-rescue winches, front loaders or hydraulic tools can be run off the vehicle hydraulics. The single-circuit hydraulic system supplies 240 bar working pressure, a flow volume of 60 l/min and 24 kW pump output. Standardized plug-pin connections are provided at front and rear, and for the electric power supply for the implements there are four standardized sockets available.



The axle suspension with torque tube. By connecting the axles with a torque tube and torque ball to the transmission, axle articulation of up to 30° is possible. And the enclosed drivetrain protects the drive shaft from contamination through dust, dirt and other off-road conditions.



The portal axles. The portal axles of the Unimog are characterized by high ground clearance, because the axle tube and differential are positioned over the centre of the axle. The portal axles are connected to the chassis frame with the coil springs which allow for short frame overhangs and therefore high angles of approach and departure.

# Typical tyre options

	Front axle	Rear axle
365/85 R20	Н	Н
395/85 R20	Н	Н
405/70 R20	Н	Н
445/65 R22.5	Н	Н
445/70 R24	Н	Н
455/70 R24	Н	Н

- Spacious and ergonomic cab
- Optional Crew cab with space for up to 7 people
- All-wheel drive
- Extremely flexible frame
- Completely protected drive train
- Extraordinarily high ground clearance, large approach and departure angles
- Extreme stability, superior climbing ability, excellent traction
- Single tyres, Central Tyre Inflation System
- Driving over obstacles up to 50 cm high
- Proven, reliable Mercedes-Benz engines
- Up to 16 forward and 8 reverse gears
- Top speed of up to 90 km/h



Mercedes-Benz Zetros

# Harshest terrains, harshest climates, harshest tasks. Every day.

The Mercedes-Benz Zetros is made to master even the toughest of conditions. Thanks to the bonnet concept, excellent traction on all surfaces, single or dual tyres, 6-cylinder engines delivering 240 kW (326 hp) or 315 kW (428 hp) and of course, its rugged, maintenance-friendly design, the Zetros always reliably arrives at its destination. Regardless of the conditions of the road and how demanding the application is.

The Zetros continues the great tradition of Mercedes-Benz bonnet-type trucks, which were the backbone of the development in our region. The highly agile, rugged, economical and always reliable all-wheel-drive truck is the solution with the star for use under the most extreme conditions. The Zetros is based on the chassis and drive technology of the Mercedes-Benz series-production trucks. The use of components which have proven themselves millions of times over makes the truck highly reliable and durable, thanks to minimal need for maintenance and safeguarded spare parts availability.

Market sector:	Construction, oilfield, disaster relief, transportation		
Usage:	Off-road		
Weight range (GVW):	16.5 – 40 t		
Cabs:	Bonnet-type medium or crew cab		
Chassis:	Rigid 4x4 and 6x6, Tractor 6x6		
Engines:	Mercedes-Benz, 326 and 428 hp		
Transmissions:	Manual and automatic		
Tyres:	Single or twin tyres, depending on application and GVW		



## Equipment highlights



The bonnet concept. The location of the cab behind the engine provides ideal conditions for an even axle distribution and smooth, safe handling. Resulting lower position of the cab allows for easier cab entry and body structures which project above the cab. The concept is also advantageous for maintenance: the engine and aggregates can be accessed quickly and easily, without having to tilt the cab.



Powerful engine. Fitted with the new, 6-cylinder in-line OM457 LA engine, the Zetros provides sufficient engine power for any conceivable application, with power to spare. With a displacement of 12.0 litres, this charge-air-cooled engine develops 315 kW (428 hp) with 2,100 Nm of torque – and takes the tractive power of the all-wheel-drive truck to a new level.



#### Tyre pressure control system.

Thanks to the tyre pressure control system, the tyre pressure can be precisely adjusted to different ground conditions – whilst on the move, at the touch of a button. The reduced pressure increases the tyre contact area, thereby lowering the ground pressure. This reduces the degree to which the vehicle sinks into the surface, giving it better traction.

# Typical tyre options

	Front axle	Rear axle	
14.00 R20	Н	Н	
395/85 R20	Н	Н	
12.00 R24	Н	IHI	
315/80 R22.5	Н	IHI	
16.00 R20	Н	Н	

H: single tyres IHI: twin tyres

- 2- and 3-axle versions, up to 40 t GVW
- Conventional bonnet design
- Permanent all-wheel drive
- Special, reinforced, off-road chassis
- Extremely high ground clearance, big approach and departure angles
- Extreme stability, excellent climbing ability, superior traction
- Proven, reliable Mercedes-Benz engines and powertrain
- Up to 428 hp
- Single tyres, Central Tyre Inflation System
- Special sand tyres available

# The synonym for reliability and efficiency. In the Middle East. And worldwide.

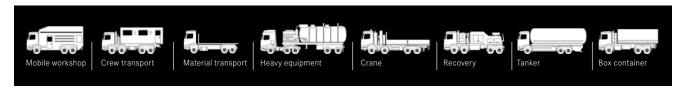
Robustness, reliability, efficiency and off-road capability have become synonymous with the Actros. The technology and equipment in the Actros are uncompromisingly geared towards these attributes, from the powerful and economical V6 and V8 engines and the extremely strong frame to the very robust planetary axles for optimal ground clearance. A robust design is not all it provides, though. High payloads, outstanding reliability and low running costs are key to making the Actros efficient and economical in everyday operation.

The Actros provides a reliable, high-torque, flexible drive configuration to get the power to the ground, with chassis and suspension configurations designed to work confidently in off-road conditions. Add to this mix a range of configurations and options – including all-wheel drive – and you have the ideal package for your oilfield operation needs. Designed to withstand the rigors of each and every oilfield task, the Actros is available in the weight variants from 18 to 48 tonnes, offered in two, three and four-axle versions and in various engine output classes. The wide range of variants provides scope for the right body to suit any application. And because off-road operations in the Oil & Gas industry also make the very highest demands on drivers, the Actros cabs are outstandingly comfortable.





Market sector:	Construction, oilfield, transportation
Usage:	On-road and off-road
Weight range (GVW):	18-48 t
Cabs:	Standard, medium, or large cab
Chassis:	Rigid/Tractor (2, 3 and 4 axles)
Engines:	Mercedes-Benz V6 and V8, 313-537 hp
Transmissions:	16-speed, manual or automated, double plate clutch
Tyres:	Single or twin tyres, depending on application and GVW



### Equipment highlights



The powertrain. The Actros can powerfully master every driving situation in oilfield operation because it is equipped with robust and proven V6 and V8 engines and complete drivetrain produced exclusively by Mercedes-Benz. To maintain full power, Mercedes-Benz is able to supply an ultra-high-performance cooling system. It covers everything from the cooling duct in the pistons to the no-maintenance fan boost to ensure that the engine and gearbox temperatures always remain down in the green zone.



Reinforcements for the harshest conditions and tasks. Thanks to the special reinforcement of the frame front end, the Actros is ideally prepared for the installation of heavy front-mounting implements. It includes a coupling-jaw cross member on the frame with four additional threaded bores for mounting the attachment plate. In the event of a truck needing to be recovered while it is still loaded, it can be raised by the heavy-duty shackles and attachment points for lashing the vehicle. Additionally, in all conditions of off-road driving, the radiator and engine of the Actros are superbly protected by means of a 3 mm-thick stainless-steel guard plate.



Air filter system. Dust and sand in the intake air is a serious problem for the engine. That is why Mercedes-Benz firstly uses a cyclone pre-filter that already removes as much as 80% of the dust. Secondly, the filter papers used are much larger than those normally used in Europe, to trap the remaining 20% effectively. A neat solution for engines that are already having to work hard.

# Typical tyre options

	Front axle	Rear axle
315/80 R22.5	Н	IHI
12.00 R24	Н	IHI
325/95 R24	Н	IHI
14.00 R20	Н	Н
525/65 R20.5	Н	Н

H: single tyres IHI: twin tyres

- Tyre pressure control system available
- 18 48 t GVW range
- From 4x2 to 8x8 versions available
- Robust, high-torque and efficient V6 and V8 engines, up to 537 hp
- Engine and cooling system designed for extreme climate conditions
- Extra heavy-duty air filters
- Manual/automated shifting systems
- Robust planetary axles, up to 16 t axle load
- Multi-leaf parabolic springs suspension, up to 18 t
- Robust, durable rims, and off-road tyres for particularly high load capacities
- Application-oriented, comfortable cabs

# Making light work of heavy loads.

From the engines and the cooling system through the turbo retarder clutch (VIAB) and the 16-speed transmission system – all components of the Mercedes-Benz Actros SLT for gross combination weights up to 250 tonnes have been developed to give the ultimate in vehicle performance; and they are characterized by their particularly sturdy, durable construction and excellent reliability. The huge and varied range of equipment and models ensure maximum flexibility and the best match for the application, resulting in a perfectly-configured vehicle for practically every type of deployment.

In addition to the high-performance powertrain, the Mercedes-Benz Actros SLT is equipped with a wide range of special features. This includes the solid, highly resilient construction – from the extremely stable, reinforced frame to the chassis and suspension components which have been optimized for heavy haulage; and through to the axles which have been specially designed to take heavy loads. Furthermore, job-matched heavy-duty front and rear couplings and differing fifth-wheel couplings which have been adapted to suit requirements – such as the fifth-wheel coupling sliding device – deliver a high level of flexibility in day-to-day operations.

Market sector:	Construction, oilfield, heavy haulage
Usage:	On-road and off-road
Weight range (GCW):	Up to 250 t
Cabs:	Medium or large cab
Chassis:	Tractor 3-axle (6x4 and 6x6) and 4-axle (8x4 and 8x8)
Engines:	Mercedes-Benz V8, 537 up to 612 hp
Transmissions:	Manual and automatic with turbo retarder clutch (VIAB)
Tyres:	Twin tyres, depending on application and GVW







## Equipment highlights



#### The turbo retarder clutch - VIAB.

The wear-free turbo retarder clutch (VIAB) ensures maximum performance when moving off or manoeuvring with particularly high gross combination weight loads and high torque. It serves at the same time as a retarder, thereby providing extra safety.



#### Rear-mounted cooling system.

The special cooling system of the Actros SLT which is mounted in the assemblies stack behind the cab ensures that the huge engine power and the benefits of VIAB can be exploited to the full, even in the most difficult conditions. The full engine torque can be used without limitations, even when crawling for particularly long periods of time or when manoeuvring with a full load. It also ensures that the maximum power of the integral retarder can be used at all times.



The ballast platform. With the optional ballast platform made from sturdy steel, the Actros SLT can also be operated with a trailer. The ballast platform provides the required rear axle load and secures the necessary traction. The platform is centered and guided via a kingpin in the fifth wheel coupling, which ensures that it can be attached and detached quickly and easily.

# Typical tyre options

	Front axle	Rear axle	
325/95 R24	Н	IHI	
14.00 R20	Н	IHI	

H: single tyres IHI: twin tyres

- Tyre pressure control system available
- Robust, high-torque, yet economical engines
- · Cooling system for maximum output from the engine and retarder
- Immediate power delivery with high torque available from very low engine speeds
- Turbo retarder clutch for confident and when moving off and manoeuvring with extreme load
- PTOs for operation of a second power-steering pump, a cable winch or a hydraulic unit
- Hydraulically steered, relievable leading axle for improved axle load distribution
- Robust and durable steel suspension for high load-bearing capacity and performance

# Model overview and applications.

	Atego Rigid	Unimog Rigid	Zetros Rigid	Zetros Tractor	Actros Rigid	Actros Tractor	Actros SLT Heavy-duty Tractor
Gross Vehicle Weight range (GVW)	7.5 - 16 t	7.5 - 16 t	16.5 – 40 t	33 - 36 t	18 - 48 t	18 - 40 t	GCW: up to 250 t
Cab options	Standard Large Crew cab	Standard Crew cab	Medium Crew cab	Medium Crew cab	Standard Medium Large	Standard Medium Large	Medium Large
Axle configurations (Mercedes-Benz)	4x2/4x4	4x4	4x4 6x6	6x6	4x2/4x4 6x4/6x6 8x4/8x8	4x2/4x4 6x4/6x6	6x4/6x6 8x4/8x8
Axle loads (Front/Rear)	F: 3.5 - 5.3 t R: 6.2 - 11 t	F: 4.0 - 7.5 t R: 4.6 - 9 t	F: 7.5 - 9 t R: 13 - 16 t	F: 7.5 - 9 t R: 13 - 16 t	F: 7.5 - 9 t R: 13 - 16 t	F: 7.5 - 9 t R: 13 - 16 t	F: 9 t R: 16 t
Wheelbase (mm)*	3,020 - 6,260	3,250 - 3,850	4,800 - 5,100	4,800	3,300 - 6,000	3,300 - 3,900	3,600 - 3,900
Engine type	Mercedes-Benz In-line 4 In-line 6	Mercedes-Benz In-line 4	Mercedes-Benz In-line 6	Mercedes-Benz In-line 6	Mercedes-Benz V6 / V8	Mercedes-Benz V6 / V8	Mercedes-Benz V8
Displacement (ccm)	4,250 - 6,374	4,250/4,800	7,201/11,967	11,967	11,946/15,928	11,946/15,928	15,928
Power (hp)	122 - 279	177/218	326/428	428	313 - 537	313 - 537	up to 612
Torque (Nm)	660 - 1,100	675/810	1,300/2,100	2,100	1,530 - 2,500	1,530 - 2,500	up to 2,700
Gearbox / Transmission	Manual Automatic	Manual Automatic	Manual Automatic (Allison)	Manual	Manual Automatic	Manual Automatic	Manual Automatic with turbo retar- der clutch (VIAB)
Tyres options	Single/Twin	Single	Single/Twin	Single / Twin	Single/Twin	Single/Twin	Single/Twin
Suspension	Steel	Steel	Steel	Steel	Steel	Steel	Steel

<sup>\*</sup>Customized wheelbases ex-factory available on special request

Application/ superstructure	Atego Rigid	Unimog Rigid	Zetros Rigid	Zetros Tractor	Actros Rigid	Actros Tractor	Actros SLT Heavy-duty Tractor
Mobile workshop/ service equipment	•	•	•	•	•	•	
Crew transport	•	•	•		•		
Material transport - platform	•	•	•		•		
Material transport - trailer				•		•	
Heavy equipment transport			•	•	•	•	
Super heavy-duty transport							•
Crane application (w/platform)	•	•	•		•		
Heavy recovery					•	•	•
Tanker (water, fuel, fluids)	•	•	•		•		
Box container	•	•	•		•		



Turning the exceptional requirements into reality.

# Custom Tailored Trucks.

Mercedes-Benz Trucks are exceptional. Mercedes-Benz Custom Tailored Trucks (CTT) makes them unique. In every conceivable way. The CTT solutions are as flexible as our customers' requirements regarding the application of their trucks. The standards are set by our customers from various industries: from heavy-duty transport to operation in opencast mines, in the vastness of the desert or on an oilfield. CTT starts where the large offering of series Mercedes-Benz Trucks and special equipment ends, with complex customized products for all individual customers' needs.

As a professional conversion partner and central contact centre for special customer requirements of Mercedes-Benz Trucks, CTT guarantees competent custom-tailored and unique products.

Only CTT provides you customized solutions from a single source in established Mercedes-Benz quality. As an integrated part of Mercedes-Benz, CTT realises on the basis of the broad model range of Mercedes-Benz Trucks a wide range of conversion possibilities – from a basic tank relocation to extreme conversions such as heavyduty oilfield vehicles.

Also in terms of experience,
Mercedes-Benz Custom Tailored
Trucks has a lot to be proud of. CTT
has developed and modified more than
100,000 trucks since the turn of the
millennium, all of them for the most
challenging requirements. Extreme
terrain and temperatures, highest
manoeuvring capability, heaviest
loads, extraordinary functions and
any kind of special requirements – our
experienced specialists will find a
solution – in Mercedes-Benz quality of
course.

Because our customized solutions also adhere to the motto: Trucks you can trust.

## Your benefits:

- Realisation of special customer requirements for all Mercedes-Benz Trucks
- Integration in the global Mercedes-Benz network
- Long experience in the vehicle conversion business
- Specialized know-how in development and construction
- Central coordination of conversion orders worldwide
- Qualified technical consulting
- · Innovative and efficient production network encompassing internal and external conversion partners
- Mercedes-Benz warranty and service worldwide

# Mercedes-Benz Service: A philosophy of availability.

Our customers' mobility is the key to their and our success. This is why with Mercedes-Benz services, we do everything we can to keep vehicles running. Everywhere and under all circumstances.



# Having your Commercial Vehicle serviced by a Mercedes-Benz Authorized Service Centre will ensure that:

Your Commercial Vehicle will be serviced correctly. Servicing carried out to the manufacturer's standards will lower the possibility of downtimes on the road and extend the lifetime of your vehicle.

Only the correct grade of oil will be used for your vehicle to ensure our class-leading standards for both fuel economy and length of service interval are maintained.

Only Mercedes-Benz GenuineParts will be fitted, reducing the chances of vehicle breakdown and inconvenience to yourself and your business.

In the event of breakdown, you can always count on the Mercedes-Benz Service24h experts. 24 hours a day. 365 days a year. With an extensive Mercedes-Benz service network we are never far away, so we can get to you quickly.

# Mercedes-Benz GenuineParts: Quality that pays off for you.

Mercedes-Benz GenuineParts are adapted specifically for your vehicles. During development and production, we apply all the know-how that was used to build your trucks in the first place. In a series of tough tests, every spare part must prove that it is worthy of the Mercedes star. This high quality helps to ensure safety, reliability and longevity. And that pays off for your company – kilometre after kilometre.

# The advantages at a glance



#### + High-quality materials

To ensure optimum performance and safety, all GenuineParts are sold with a Mercedes-Benz one-year unlimited mileage warranty.



#### + Quality parts made for the purpose

Developed, built, tested and approved according to strict seriesproduction requirements. Precise accuracy. Eco-friendly thanks to certified suppliers and manufacturing processes. All Mercedes-Benz GenuineParts are designed and manufactured to "Fit the first time".



#### + Cost benefits

Cost-effectiveness thanks to long service life and low wear. Mercedes-Benz GenuineParts are competitively priced and often cost less than you may think.



#### + Unrivalled availability and frequent deliveries

Availability of parts is giving the advantage to deliver the same without delay. World-wide service and logistics network for fast availability.

# Mercedes-Benz network.

Mercedes-Benz can look back on more than one hundred years of history, marked by the pioneering achievements of automotive engineering.

The long lasting presence of Mercedes-Benz in Middle East is described by the establishment and progressive development of a strong and full-fledged Commercial Vehicles Sales and After-Sales network throughout the region since the 1950s.

All of our partners are carefully selected General Distributors and Dealers for a specified country or market territory. Our network is continually growing. Only within the last ten years, Mercedes-Benz was able to expand its Distribution Network in the region by 100%, doubling the number of locations, in order to meet our customer needs and provide them with the most convenient service solutions. Finally, with the introduction of new mobile service solutions for Mercedes-Benz Trucks, we expect to satisfy our customer needs at their operational environment.

#### Afghanistan

Global Star Motors Co. Ltd.
Jalalabad Road, District 9,
Pul-i-Charkhi
Kabul, Afghanistan
Phone: (+93) 775005 152

www. afghan istan. trucks. mercedes benzme. com

#### **Bahrain**

Al Haddad Motors

Building: 723 Road 89, Block 701, Tubli Manama, Kingdom of Bahrain Phone: (+973) 1 7785454 Fax: (+973) 1 7785241

www.bahrain.trucks.mercedesbenzme.com

### Egypt

MCV

km24, Cairo- Ismailia desert road, El-Obour, Cairo, Egypt. P.O. Box 3029 El Salam City. Phone: (+226) 583272 Fax: (+226) 583046

www.trucks.mercedesbenzme.com

#### Iraq - Eastern Region

Iraqia Automotive Trading

15-1/491 Jerf Alnadaf, Baghdad Phone: (+964) 7 704445084 Fax: (+964) 1 7764471

www.iraq.trucks.mercedesbenzme.com

#### Iraq - Western Region

Savanna

Phone: (+964) 770 800 1111 Fax: (+964) 770 800 2222 www.iraq.trucks.mercedesbenzme.com

#### Jordan

T. Gargour & Fils Co. (TGF)

Abu Alanda Al Rajeeb Street, Hai Al Ruqeem, Al Qwesmeh Region Phone: (+962) 6 4162410

www.jordan.trucks.mercedesbenzme.com

#### Kuwait

A.R. Albisher & Z.Alkazemi Co.

P.O. Box 47, Safat-13001 Shuwaikh Industrial Area, 142 Sun City Complex, Building C, 1st Floor

Kuwait

Phone: (+965) 1 833-111

www.kuwait.trucks.mercedesbenzme.com

#### Lebanon

T.Gargour & Fils

Main Highway, Bouar Mercedes-Benz Building P.O. Box 110371 Beirut, Lebanon

Tel: (+961) 9 447444 Fax: (+961) 9 444104 Customer Feedback Phone: (+961) 3 112522

www.lebanon.trucks.mercedesbenzme.com

#### Marocco

Auto Nejma SA

Siège

Km 10, Route d'El Jadida 20230 Casablanca - Morocco Phone: (+212) 522 650 990 (LG)

Fax (+212) 522 650 825

Phone: direct (+212) 522 65 96 17

www.trucks.mercedesbenzme.com

#### Oman

Zawawi Trading Company

Al Qurum, Al Wallaj Street Postal Code 100, P.O Box 58 Muscat, Sultanate of Oman

www.oman.trucks.mercedesbenzme.com

Muscat

Phone: (+968) 24659385 Fax: (+968) 24659460

Sohar

Phone: (+968) 26840630 Fax: (+968) 26840618

Salalah

Phone: (+968) 23212159 Fax: (+968) 23210376

Haima

Phone: (+968) 23436367 Fax: (+968) 23436324

#### **Pakistan**

Shahnawaz (Pvt) Limited

P.O. Box 4766, Karachi 74000,

Pakistan

Phone: (+92) 21 323139 34/

35/36/37/38

Fax: (+92) 21 32310623

www.pakistan.trucks.mercedesbenzme.com

#### Qatar

#### Nasser Bin Khaled Automobiles

Mercedes-Benz Main Show Room, Salwa Road, P.O. Box 82

Doha, Qatar

Phone: (+974) 4462 4444 Fax: (+974) 4462 4445

www.qatar.trucks.mercedesbenzme.com

#### Saudi Arabia

### Juffali Industrial Products Company (JIPCO)

Jeddah

Medinia Road, Kilo 14 Jeddah 21432 P.O. Box 5938

Saudi Arabia

Fax: (+966) 12 6398831

www.ksa.trucks.mercedesbenzme.com

Abha

Phone: (+966) 17 2273970 Fax: (+966) 17 2271117

Dammam

Phone: (+966) 13 8450223/8450227

Fax: (+966) 13 8450229

Riyadh

Phone: (+966) 11 2302657/2302717

Fax: (+966) 11 2376117

Quassim

Phone: (+966) 16 322 1580 Fax: (+966) 16 322 1581

Jizan

Phone: (+966) 17 340 6600 Fax: (+966) 17 334 5500

#### Tunisia

Le Moteur

Zone industrielle

La Charguia 1 Rue n°8612 CP 2035 Tunis - Tunisia

www.trucks.mercedesbenzme.com

#### UAE - Abu Dhabi

**Emirates Motor Company** 

Main Branch:

Phone: (+966) 12 6398834/6822000 Mussafah M5, 10th street/17th street

intersection

PO Box 46300 Abu Dhabi, U.A.E

Roadside Assistance: (+971) 2 656 7699 Service Booking: (+971) 2 403 4777

www.abudhabi.trucks.mercedesbenzme.com

#### UAE - Dubai & Northern Emirates

Gargash Enterprises

Corporate Office:

Gargash Enterprises L.L.C.

PO Box: 37244

Al Quoz, Industrial Area, Street 323,

Dubai, UAE Phone: 800 4416

www.dubai.trucks.mercedesbenzme.com

#### Yemen

United Engineering & Automobile Co. Ltd.

P.O. Box 12657 Sana'a, Yemen

Phone: (+967) 1 330080 Fax: (+967) 1 320030

www.yemen.trucks.mercedesbenzme.com

